

Owens Family Counseling

Francine Owens, LCSW, RPT

26 Lamar Circle Suite 5

Jackson, TN 38305

Consent to Treatment

You have decided to embark on a powerful journey known as psychotherapy, a decision of strength and courage. Know that we consider the psychotherapeutic relationship to be one of sacred trust. This letter serves to inform you about the therapeutic process, give you some information, and answer questions about the professional relationship between therapist and clients.

Psychotherapy cannot insure the successful resolution of the issues you bring to it. Human beings are far too complex and life is too uncertain. However, it is our experience as therapists that most people can gain some value from the therapeutic process. Know that as we journey together new, often unforeseen destinations may appear. The therapeutic process may not only affect you, but also relationships, work, and other areas of life. Here are alternatives and many adjuncts to psychotherapy. These include, but are not limited to, medications, support groups, and complimentary modalities. I will be happy to discuss any alternatives you want to consider at any time.

We have a number of client expectations about the professional relationship we embark on with each client. We expect you to keep your appointments. Please remember that someone else may want this time. Please give our other clients, their obligations, relations and your therapist the courtesy of a 24-hour notice if you must cancel an appointment; otherwise you will be charged for this time. We always consider broke appointments individually and understand that emergencies do arise. Insurance will not pay for broken appointments.

Our current fee is \$130 for the intake and \$100 for follow up sessions. The rates of other services such as co-joint therapy, family therapy, medical records, court reports, and court appearances may be requested. Payment for your session due at the time of service. We accept cash, personal checks, and credit cards. There is a 5% charge on all credit cards when used as payment. We work with a number of insurance companies via managed care contracts, and we are responsible for filing claims for our services; you must pay your copay at the time services are rendered. There are no exceptions. Other insurance plans (out of network) are accepted but you may be required to pay the difference. Payment arrangements are discussed during your initial session. A collection agency will be utilized when warranted to collect delinquent accounts. This requires the release of identities to the collection agency. Collection costs will be the responsibility of the delinquent account.

We also charge for our time when you require written correspondence. This is billed according to the amount of time utilized with a minimum fee of \$35. This would include correspondence such as letters to other practitioners, disability applications, etc. Insurance will not pay for correspondence. We do not charge a customary insurance filing. Telephone consults are also billed at regular rates. The first 5 minutes we consider a professional courtesy to our relationship; thereafter, the time is billed at regular rates to the nearest quarter hour. Sessions are 45 to 50 minutes in length. Our therapist takes a few minutes of an hour between clients to relax, let go of the last session and prepare for the next one.

Our appointment times are generally on the hour from 8 AM to 5PM. We do make earlier and later appointments, but these are reserved for long standing clients. Our front office staff will schedule our next appointment at the end of each session. We are in the office Monday through Friday. You may reach us via telephone/voicemail during regular office hours. As our therapists are in session most of the day, they do often check voice mail and return messages several times a day. If your call is non-urgent, we will respond as soon as possible. Calls left for me after 5PM will be returned the following business day at the earliest. **If you are in a life and death emergency dial 911 for assistance or go immediately to your local emergency department.**

Although the client-therapist sessions will be intimate psychologically, it is important for you to understand that the client-therapist relationship is professional and not social. All contact will be limited to sessions you arrange with your therapist. Sessions are usually held in the office. If you should encounter your therapist outside of the office the therapist will speak with you only if you initiate the contact; this allows you to maintain the privacy of your psychotherapeutic relationship. Please do not invite your therapist to social gatherings (including, but not limited to, parties, weddings, business meetings, etc.), offer gifts, or ask them to relate to you in any way other than the professional context of our therapy sessions. Although this may seem artificial and/or awkward, it is the best way to promote a good psychotherapeutic relationship.

Your sessions should focus on your concerns exclusively. You will learn a great deal about your therapist the longer you work together; our therapist may occasionally share experiences and struggles with some regularity as models for clients. Nonetheless, you will still be experiencing the therapist in a professional role solely. Our therapist will keep confidential anything you say with the following exceptions: a) you direct the therapist to speak about you with someone, b) the therapist determines that you are danger to yourself or others, or c) there is evidence of child or elder abuse. In the event of the latter two exceptions, the therapist will contact family, friends, DCS, and/or law enforcement authorities to attempt to prevent harm from coming to anyone.

Our therapists attend peer consultation with colleagues as needed. They may discuss the work occurring in your session in these sessions while maintaining your anonymity.

Our therapist uses an eclectic approach to therapy, meaning that they utilize a variety of therapeutic models. Our therapist works diligently to use what is most helpful for each individual rather than take any one approach exclusively. We hope this information is helpful to you. If at any time during your relationship with your therapist you have, any questions please feel free to ask.

I do hereby seek and consent to take part in the treatment provided by OFC. I understand that developing a treatment plan with Francine Owens, LCSW, RPT and regularly reviewing our work toward the treatment goals are in my best interest. I agree to play an active role in this process. I understand that no promises have been made to me as to be results of treatment or of any procedures provided by this therapist.

I am aware that I (or my child) may stop treatment with this therapist at any time. I understand that I may lose other services or may have to deal with other problems if I stop treatment. (For example: if my treatment has been court-ordered, I will have to answer to the court.)

I am aware that an agent of my insurance company or other third-party may be given information about the type(s), cost(s), and provider of any services I receive. I understand that if payment for the services I receive here is not made, the therapist may stop treatment. My signature below shows that I understand and agree with all of these statements. I have been given the opportunity to ask questions regarding this information.

Signature of Client (or person acting for client)

Date

Relationship to Client

I, the therapist, have discussed the issues above with the client) and/or his or her parent, guardian, or other representative). My observations of this person's behavior and responses give me no reason to believe that this person is not fully competent to give informed and willing consent.

Signature of Therapist

Date

Client Name _____

C.I.D. # _____